



**Plumbing • Electrical**

George Brazil is one of the most recognized home service companies in Arizona. They have been a long time client and their president, Marc Erpenbeck, and marketing manager, Shawne Wilson are very happy with the results. Over the last 4 months, they generated 443 chats and 334 phone calls. They generate hundreds of thousands of dollars each quarter from the chat bot and have also noticed that the call times are shorter from chat bot leads because their CSRs already know the information of the job before they call.



RS Andrews is one of the largest HVAC and plumbing companies in Atlanta Georgia. Their president, Dari Payrow loves the tool and sees a ton of value for it in the industry. In the past 4 months, RS Andrews has seen 472 chats and 271 phone calls. They see a massive return on their investment.



Chas Roberts is one of Arizona's largest service companies. In the past 4 months they saw 248 chats and 212 phone calls. Compared to live chat in the past, they have seen about a 40% increase in the amount of chat volume. Their VP of residential sales and services, Damon Bromagen has always been an advocate of the chat bot and is happy with their results.



Our top real estate client owns an online marketplace to find a home. Over the last 4 months they have seen 4,575 chats. Their team told us that this is a 400% increase compared to the results that they saw with live chat. "The chat bot has been a great partner for us over the past year. We saw immediate benefit via decreased customer wait times on our phones and increased conversions from web traffic



"We love the chat bot and what it does for our business on a daily basis! We are unlike any other home service company and like to partner with companies that share same vision. We are modern, innovative, and always looking to be a step ahead of everyone in the industry. The chat bot allows us to provide our customers with the best in class experience when interacting with us while browsing our website. We live in a digital age, and consumers want to communicate the way THEY FEEL like communicating! That is why we chose the chat bot, it was a no brainer for us, and it's a no brainer for our industry to adopt this technology."

Ryan Elliot - President of Clout Home Services



"The user interface is very clean, easy to use and great for tracking and analytics. From the dashboard you can see the source whether it's Google, Bing, Facebook, etc. You can also track even further down to the UTM URL so you're able to track chats back to their respective campaigns.

The chat bot is personal. The chat greets a website visitor personally just like a person would greet a customer coming into a store. When customers feel welcomed, they are more likely to buy. We live in an era where some consumers prefer to communicate via text, email and chat. It's a very important part of providing a solution for the customer experience that meets our customers needs. We are more than satisfied with their services and look forward to their continued enhancements. "

- Dari Payrow - President of RS Andrews



"The chat bot has been a great addition to our many layers of marketing. Our customer service efficiency and lead capturing have received a nice boost as a result. The chat bot allows customers on the go to quickly inquire about services by providing their situation and information. Those who prefer web chat are at ease when they can input their information and receive a call with a timeframe to book their appointment, keeping those lengthy and confusing calls to a minimum. Simply put, the chat bot is efficient, fast and the way of the world! If you don't have the chat bot on your website you may be missing out on thousands of dollars in monthly revenue, because the customer who needs you doesn't feel comfortable communicating with you."

- Carrington Gupte - Director of Marketing at AC by J